

Thank you for your payment. Below are next steps.

Preparation

You will need:

Your Deluge (NO accessories, remove SD card)
4 metres or so of bubble-wrap (you should be able to get in a 30cm width)
A box to ship it in (and your original Deluge box, if you have it)
Packing Tape
A piece of paper with your name and phone number on.

To keep things simple for us and the shipping rates low for you, we ask that you return your unit to us **without accessories** e.g SD card, hard case, Decksaver, laptop case. We are dealing with high volumes of orders and cannot take responsibility for keeping track of personal accessories.

How to package your Deluge safely.

If you still have your original cardboard Deluge product box, wrap your Deluge in 2 to 3 layers of bubble wrap and place it inside the original product box (IMAGE 1). This will be around a 2-metre length of bubble-wrap. Place the piece of paper with your name on it on top of the Deluge so our agent knows whom it belongs to.

IMAGE 1



Seal the original box with your bubble-wrapped Deluge inside, and now wrap that box in more bubble-wrap (IMAGE 2). We suggest around 3 to 5 layers (approx. 2.5 metres of bubble-wrap)

IMAGE 2



Then, if you have another box around this size you can place the Deluge in, pop it in another box, seal that box, address it and send it on its way!

If you don't have a second box to put this wrapped Deluge inside, you can just stick the courier labels right on top of the bubble-wrap and send as is (make sure you tape it up well so the bubble-wrap isn't loose).

If you don't have your original cardboard Deluge product box, we suggest wrapping your Deluge in around 6 to 8 layers of bubble-wrap (around 4metres worth) and then placing inside a box where it will be a snug fit. If you are unsure how to hack down larger boxes to fit something better, there are lots of videos on YouTube showing techniques, ie: <https://www.youtube.com/watch?v=qLbQl4rWvek>

SEND your Deluge (tracked) to:

Majella Engineering
Jasper Andrea
P.C. Staalweg 134
3721 TJ Bilthoven
The Netherlands

tel: 0633750486 jasper@majella-audio.com - give this email for tracking updates

NO DROP OFFS

You are responsible for the costs of shipping to our agent. We have already charged you for your return shipment. You must send it tracked. Do not send 'Saturday delivery'.

Once you have sent it, email the tracking number and the name of the courier company you used in reply to the email you received this.

Going to plan, we aim to have your Deluge back to you within 2 to 3 weeks.